



# Press

Paws+Claws Rescue & Resort Hackensack, MN

## There are still plenty of reasons to be grateful.



Being closed to the public has understandably affected our operations and our income. We have paused our boarding and adoption services temporarily off and on throughout the year based on mandates from our governor. We reached out to some area organizations for assistance, and we were grateful and humbled by the response. The help from these organizations has been instrumental in starting to make up the difference of lost revenue. Thank you to all for your continued support!

*View Page 4 to read more about some of our supporters!*



# Adoption During COVID: Homes & Hearts Are Open

This has been a trying season for many as schools, businesses, and more shut their doors. People were left without work, without structure, unable to leave their homes, and unsure where to go from here. Cue the pets!

While businesses are reopening and many are going back to work and school, homes are still being opened to our shelter pets. Through the end of summer and so far this fall, we have continued to have high numbers of adoptions and many completed families.

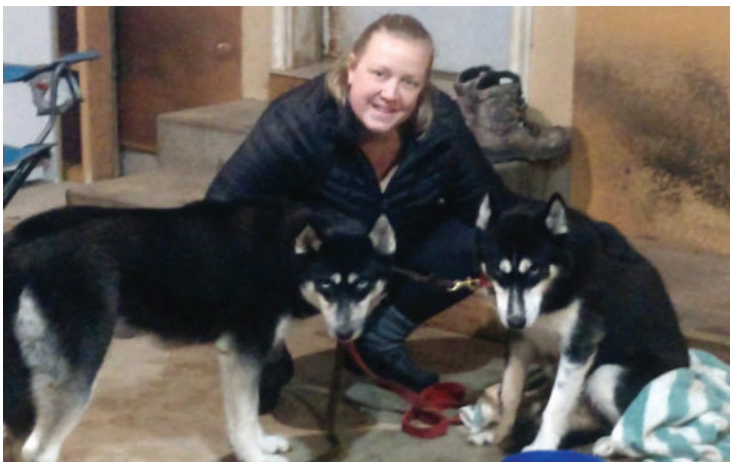
With over 900 adoptions since we opened in 2017, it has been incredible having so many pets find their forever homes especially during this time when we all need a little extra love. To everyone who has supported us during this time to care for pets during their time with us and to those who have opened their homes and their hearts -- thank you!



Above:  
Henley

Middle (L-R):  
Finn, Sully, Bud

Bottom (L-R):  
Shadow & Shasta,  
Simba & Bell



# Year End

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Hello supporters of Paws+Claws!

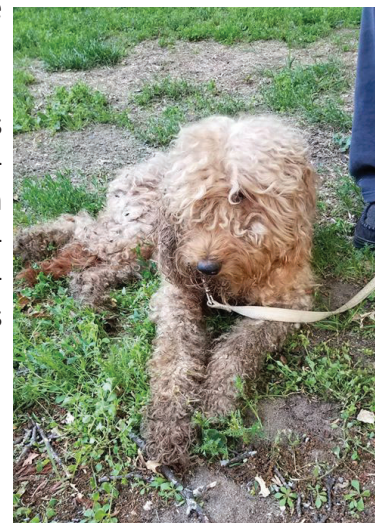
Thank you all for your continued support of Paws+Claws and the work we do here. This year has been an interesting year for all of us; the onset of COVID-19 bringing business closures, social distancing, and mask mandates. Even so, we have had more than 300 adoptions so far this year, and more than 950 since we opened in July of 2017. This would not have been possible without our donors for their gracious gifts, our boarding and grooming guests for entrusting us with their pets, the revenue of which supports our shelter pets, and our veterinarians, Dr. Steve Ekholm and Dr. Matt Eberts, for the amazing care they provide our pets. We have also received the generous support of area veterinarians Dr. Kyle Adkins, Dr. Alan Olander, Dr. Megan Hockenson, and Dr. Amanda Bergin. We also have to thank our staff for the work they do for these animals every day, our social media followers for sharing our posts, and our community for their ongoing support. In whatever way you help Paws+Claws, please know how much it is appreciated.

Now that we have reached the end of the year, we are able to truly appreciate all of the generosity, compassion, and devotion that this season brings. As you are looking for a place to contribute your gifts, we ask that you keep Paws+Claws in mind. Your gifts are essential for helping our pets to be happy and healthy in these troubling times and allowing us to find their forever homes.

Like so many other organizations, COVID-19 has completely changed the way we operate at Paws+Claws and how we interact with the community. In March we shut our doors to the public, pausing all boarding and adoption services. On May 4 we resumed adoption services and on May 18 we re-opened boarding, both operating in a curbside capacity only. During our shut-down and ever since, we have received an overwhelming amount of support from our volunteers and fosters. While we haven't had non-staff members in the building since March, our volunteers have still been helping us however they can, whether it is walking dogs, sewing masks, or offering to foster pets for us.

Once again, Paws+Claws had to pause adoption and boarding services. Adoption services have started up again, and boarding is planned to resume with the new year, but this further loss of revenue is a strain on our financial situation. Paws+Claws hopes to be here for many years to come to be able to help pets in need like Holly, a stray dog that came in to us this summer. Poor Holly was emaciated and injured when she came to us. She had a shoe string tied around her neck like a collar, her fur was matted with feces, and her wounds were infested with maggots. Our staff spent hours giving the sweet girl love and trying to get her cleaned up, but ultimately realized her wounds were too great and the most humane option was to help her cross the rainbow bridge.

We are grateful that we have the facility and the resources necessary to help pets like Holly, but we need your help to keep it all up and running. Your donations allowed us to provide the necessary care for Holly, as well as providing for the health and wellbeing of all other pets in our care. Thank you to everyone for your continued support of Paws+Claws and our mission: to educate youth, save lives, and complete families. If you would like to make a tax-deductible donation to Paws+Claws Rescue & Resort, please call 218-675-7297, mail it to P.O. Box 175 Hackensack, MN





# Support from Area Organizations

These are some of the generous organizations in our community who have supported us during these unprecedented times and we are incredibly grateful to them and all of the others who have been there for us.

## Walker Rotary

Paws and Claws thanks Walker Rotary for \$1,000, a \$500 donation matched by Rotary Board member Mary Johnson. Pictured L-R are Mary and her dog Bucket; Misty Hoopman, Paws and Claws Director of Operations; Coretta Czycalla, Paws and Claws Executive Director; Sherren Foss, Rotary President; and Andrea Johnson, Rotarian and Paws and Claws Board Member.



## Backus Legion

Paws and Claws would like to thank the Backus Legion for providing us with \$1000 to help cover the cost of spay/neuter surgeries, vaccinations, and other medical expenses. Their support is helpful, and always appreciated. Thank you! Pictured is Judy Deibel, Backus Auxiliary President, with adoptable dog Rosie. We appreciate you!

## Hackensack Lakes Area Community Foundation

Thank you to Hackensack Lakes Area Community Foundation (HLACF) for providing us with a \$1000 grant! HLACF has supported Paws+Claws in the past and we are so grateful for their continued help. Pictured L-R are Misty Hoopman, Paws and Claws Director of Operations; Terry Roeser, HLACF Vice Chair; Coretta Czycalla, Paws and Claws Executive Director; Gary Dietrich, HLACF Chair



## Walker Legion

Paws+Claws would like to thank the Walker Legion for their \$1000 donation to help cover surgery and medical costs for our pets. Your help is greatly appreciated! Pictured L-R: Coretta Czycalla, Paws+Claws Executive Director; Ryan Pels, Walker Legion First Vice Commander; Misty Hoopman, Director of Operations.

# *In the News: Lakeland TV*

In October, we were able to record a video interview via Zoom with Jason Edens, a TV host for Lakeland Public Television. Over the course of the half hour episode titled Lakeland Currents: Animal Adoption During COVID, we were able to talk about how COVID has affected our operations, our availability to be open to the public, and the fluctuations in adoption numbers. We even had the chance to introduce a few of our pets waiting for their forever homes! It was a great opportunity to talk about how COVID has impacted shelter life and shine a light on the effect it has on our pets.

To watch the episode, please visit [www.pawsandclawsrr.org/important-links](http://www.pawsandclawsrr.org/important-links)



Pictured Above Left (L-R): Coretta Czcaylla, Paws+Claws Executive Director; Jessie Gearn, Operations Assistant; Misty Hoopman, Director of Operations; Kaitlyn Yutzenka, Marketing Specialist  
Pictured Above Right: Daisy Mae and Lily, two dogs who were waiting to go to their forever home at the time of the interview.

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## *Donation Dog Banks*

You may have noticed while you've been out and about that many of our area businesses have Paws+Claws Donation Dog Banks set out on their counters. These dog banks are a great source of support for Paws+Claws, and a convenient place for our donors to drop their change after they've made their purchases. Thank you to our area businesses who have agreed to support Paws+Claws and place a Dog Bank on their counters, and to all of our generous donors. Every penny counts! We appreciate you!

### Walker:

The Piggy BBQ of Walker, Y Bottle Shop, Shingobee on the Bay, Leech Lake Area Chamber of Commerce, Walker Bay Spirits, Jenny's Beehive, Art and Antique Mall of Walker, Walker General Store, Von Hanson's Sausage Haus, Portage Brewing Company, Tj's Floral & Gifts, Christmas Point Wild Rice Co., Thrifty White Pharmacy, Chase on the Lake Resort, Walker Animal Hospital, Inc., Walker Building Center, Auto Value, The Boulders, WMS Sales, Inc., Hoss' All American Liquor, Horseshoe Bay Lodge

### Benedict:

Fort Benedict Super Store

### Hackensack:

Udom's Thai Restaurant, Hackensack Lumber & Hardware, Hackensack Liquor Store, Mark's Market, Swanson's Bait & Tackle

### Longville:

Northern Lakes Marine, Common Grounds of Longville, Lazy Days of Longville, Tossed & Found Boutique, Longville Lakes Bottle Shop

### Crosslake:

Moonlite Square Liquor Store



# Separation Anxiety in Pets: 7 Tips and Tricks

Following is an article from the ASPCA with information on separation anxiety; article was found at <https://www.asPCA.org/news/separation-anxiety-pets-7-tips-and-tricks>. The ASPCA is a great resource for many kinds of information.

One thing we know for certain about our furry counterparts is that dogs and cats are creatures of habit. They thrive on consistency, and sudden scheduling changes can throw them for a loop! As many of us have been getting used to more time at home during the COVID-19 pandemic, we can't help but wonder how our pets will react once we begin getting back into some of our routines.

Your dog or cat may be left wondering why everyone is rushing out the door instead of continuing to spend time at home. And separation anxiety can be very common in our furry counterparts. Luckily, we've got seven expert tips to help with the transition, and hopefully, avoid separation anxiety and negative habits from developing.

1. Try to keep your pet's daily routine as consistent as possible even while you are currently home by keeping walks and meals around the same time each day. Try to mimic what your pet's schedule will look like on a typical work or school day, each day.

2. A sudden decrease in time with the family can be difficult for pets, especially if they have become accustomed to having people with them all hours of the day. Make sure you give your pet 'practice' with shorter periods of alone time every day. For example, have them stay home while you go for a stroll or do some yard work, that way the transition is not abrupt and stressful. Gradually increase the duration you're away from home as much as possible to prepare for longer stretches of time.

3. Your pet may be used to midday play sessions or walks. Ramping down that exercise and interaction due to schedule changes could leave your pet with pent up energy. Scheduling times for play that fit your new schedule can help your pal adjust.

4. Rotate your dog or cat's toys to help to keep them novel and provide enrichment for your pets. Interactive toys or healthy chews can help keep your dog or cat active and engaged while you are gone. For dogs, toys stuffed with their favorite food and then frozen can provide entertainment and satisfy any foraging needs. There are many safe and tasty chew items available for dogs, so many that you can offer a different one every day of the week! Free games apps and battery-operated toys, available online, can entertain cats for hours of play on their own.

5. Leave on soothing music or TV for auditory or visual stimulation that can help keep your pet engaged when you're not at home. Cats, in particular, really enjoy watching TV shows that feature animals.

6. While the family is away for longer periods of time during the day, you will want to have your pets feeling safe and secure at home. Be sure to look out for signs of anxiety such as nervous pacing and panting, vocalizing or trying to leave with you as you prepare to depart. While you're gone, anxious pets may soil in the house or engage in destructive behavior, particularly of items that smell strongly of you.






7. To address your pet's stress, you can also consider contacting a certified applied animal behaviorist, veterinary behaviorist or certified professional dog trainer, many of whom are offering services virtually during this time.



# *Pet Health and Safety Reminders*

## *Winter 2020-2021*

Many of the same cold weather guidelines we follow also apply to our pets; please review the following guidelines\* from the ASPCA (<https://www.asPCA.org/pet-care/general-pet-care/cold-weather-safety-tips>).

-  It is best to continue using flea & tick and heartworm preventatives year round. You won't be out of the routine once spring comes and this way your pets will always be covered.
-  Do not leave pets outside in cold weather. Along with standard cold-weather dangers, peets can become disoriented in freezing temperatures. If it's too cold for you, it's too cold for your pet.\*
-  Consider feeding pets a litte extra food in the winter to make up for the energy they are burning to keep themselves warm.\*
-  Watch for antifreeze leaks and other harmful toxins.\*
-  Keep your home humidified and towel dry your pets when they come inside to prevent flaky skin.\*

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## *To Our Volunteers:*

COVID-19 has been hard for many reasons, but not having our volunteers has been one of the worst. We miss the help: weekly visits to do laundry, daily visits to walk the dogs, coming to socialize the cats, helping answer phones and file paperwork. Our volunteers are the heartbeat of our work here, and it has been lonely without them. Most of all, we miss the comaraderie and the relationships we had with them. As much as we appreciated their help, we appreciated their presence much more. We knew the names of their kids and grandkids, we heard the latest tales of the mischief their pets had gotten in to, we were kept up-to-date on dinner plans, birthdays, and holidays.

We look forward to the days where we will be able to welcome our volunteers back with open arms. It has been a long time coming, but we know that this is the best option to try and keep everyone healthy and safe. Until we can see you again:

## *We Miss You*



# Merchandise

If you're looking for a fun, unique way to support our shelter, you found it! All proceeds from merchandise sales go back to our shelter and help to provide care for our pets. We can now provide you with your choice of t-shirt, sweatshirt, quarter zip, hat, youth styles, and more. The best part? Our merchandise is now available to order online and have it shipped to your door! To order, visit [www.pawsandclawsrr.org/shop](http://www.pawsandclawsrr.org/shop) or click on "Shop" on our Facebook page. If you are in search of your new favorite cozy item or a great gift idea, be sure to shop with us!



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# Volunteer at Paws+Claws

***\*Due to COVID-19, Paws+Claws is currently closed to the public and unfortunately this includes our volunteers. We miss you all and hope to see you all again when the time is right! Stay tuned for updates.***

While Paws+Claws would not be able to operate without our amazing staff, it takes people like you to keep us running!

Paws+Claws offers a wide range of volunteer opportunities for people who want to make a difference in the lives of homeless animals. Our volunteers help in whatever aspect of our work they prefer -- everything from answering phones to walking dogs to doing laundry. Even an hour here and there is extremely helpful!

We require that all of our volunteers go through volunteer training which typically occurs on the first Saturday of the month at 9 a.m. This is an open-enrollment event, which means there is no sign-up required. Once you have gone through volunteer training, you are free to come as much or as little as you would like -- we have no minimum hour requirement. Whatever works for you!

We look forward to working with you! You make a difference.

\*Must be 12 or older to volunteer with an adult or 16 or older to volunteer on your own.



# Boarding at Paws+Claws

Boarding and Doggy Daycare is open for pick up and drop off Monday-Sunday from 8 a.m.-5 p.m.

Our state of the art facility features environmentally controlled spaces, a range of boarding options, professional staff, and great programming to ensure your dogs and cats have a high quality boarding experience.

*Thank you for supporting Paws+Claws. The proceeds from Boarding and Doggy Daycare go towards supporting all of our shelter pets and finding them their forever homes.*

## Boarding Options

Discounted rates are available for additional pets staying in the same kennels or pets staying 30 days or more. Holiday and seasonal rates vary.



**STANDARD**  
4' x 6' space  
10 Standard Kennels Available  
\$27/night



**DELUXE**  
4' x 8' space  
16 Deluxe Kennels Available  
\$30/night



**SUITE**  
6' X 8' space  
5 Suites Available  
\$34/night



**CAT BOARDING**  
4 Kennels Available  
\$20/night

### REQUIRED VACCINATIONS

#### DOGS:

Rabies  
Distemper  
Bordetella  
Canine Influenza\*

\*Strongly recommended

#### CATS:

Rabies  
Feline Distemper  
FeLV/FIV Test

Physical copy of vaccinations required before pet can board.

Vaccination records can be emailed to  
[info@pawsandclawsrr.org](mailto:info@pawsandclawsrr.org)

### DOGGY DAYCARE

#### Fees:

Half Day (up to four hours):

\$17/pet

Full Day (four hours and up):

\$20/pet

A Half Day daycare fee of \$17/pet also applies to boarding pick-ups after 12 p.m. on the scheduled day of check-out.

### Boarding Updates:

Effective September 1st, Paws+Claws will be implementing peak seasonal and holiday rates. Please call for pricing and relevant dates.

Cancellation Policy: Effective immediately, all No Call/No Show reservations or reservations cancelled within 48 hours of check-in will have a \$25 cancellation fee (\$30 during peak holiday times) applied to the account to be paid before pet is able to board again.

Please call Paws+Claws at 218-675-7297 or visit us online at [www.pawsandclawsrr.org](http://www.pawsandclawsrr.org) for more information.

# Ongoing Supporters of Paws+Claws

## Thank you to those who ensure our longevity

One of the greatest parts about being located in a small community, is the sense of togetherness and the support from your neighbors and local businesses. We all recognize that we are in this together and each would not be here without the rest. Paws+Claws in particular has received generous support and donations from the community and area businesses, and we would not be here without it. Thank you!



A huge thank you to our veterinarian, Dr. Steve Ekholm of the Walker Animal Hospital. Paws+Claws is licensed under Dr. Ekholm, and he comes on site once a week to perform spay and neuter surgeries and is always on call if we need him.

Dr. Matt Eberts of Lakeland Veterinary Clinic in Baxter has also been generous to us, spending a day at Paws+Claws performing spay and neuter surgeries once a month.

Thank you, gentleman, for all that you do! We appreciate you!



## Assistance from Local Veterinarians

This season has brought more cats and kittens to us than Paws+Claws has seen since we opened. With full kennels and only so many veterinary hours available, many pets were waiting weeks for their spay and neuter surgeries to be performed. With this information in hand, we reached out to our local veterinarians and asked for their assistance. The response was incredible.



Dr. Megan Hockenson (Left; Animal Care Clinic, Bemidji, MN) and Dr. Amanda Bergin (Right; Town & Country Animal Clinic, Park Rapids) assisted us with surgeries and vaccinations again over the last few months. With their help, we were very nearly caught up on having all of our pets spayed and neutered. Thank you for all of your help! You both are so appreciated!





# Donations to Paws+Claws Rescue & Resort

## **Always accept:**

- ✓ Monetary Donations
- ✓ Pet Food (*unopened*)
  - Puppy and Adult
  - Kitten and Adult
  - Dry and canned food
  - Treats
- ✓ Pet Supplies (*new or gently used*)
  - Neonatal kitten and puppy supplies
  - Harnesses, leashes, and collars
  - New litter boxes
  - Toys (*nothing with feathers, beans, or rice in it*)
  - Kongs
- ✓ Office Supplies (*e.g. copy paper, pens*)
- ✓ New Cleaning Supplies (*e.g. paper towels, bleach, Windex®, detergent, antibacterial soap*)

## **Accept on a limited basis (please call ahead):**

- ~ Pet Supplies (*new or gently used*)
  - ~Dog clothes
  - ~Gentle leashes
  - ~Pet grooming supplies (*brushes, shampoo, nail trimmers*)
  - ~Play/exercise pens
  - ~Cat towers
  - ~Food and water bowls
  - ~Crates (*plastic or wire with hardware included*)
  - ~Pet beds (*must be washable*)
  - ~Poop bags
  - ~Cat litter
  - ~Medication and medical supplies
- ~ Home Goods (*New or gently used. No electric blankets or down comforters*)
  - ~Towels
  - ~Blankets

## **Unable to accept:**

- x Pet Food
  - x Open containers or food/treats not in their original packaging
  - x Expired food/treats (*more than one year past expiration date*)
- x Pet Supplies
  - x Ripped, torn or non-washable pet beds
  - x Retractable leashes
  - x Metal pinch/prong/chain collars
  - x Shock collars
  - x Structures (*e.g. dog houses, igloos*)
  - x Toys with feathers, beans, rice, or button eyes/noses (*e.g. beanie babies*)
- x Home Goods
  - x Rugs
  - x Electric blankets
  - x Down comforters
  - x Sheets
  - x Pillows
  - x Clothing for rags

Paws+Claws Rescue & Resort 2949 State 371 NW Hackensack, MN 56452

218.675.7927

[www.pawsandclawsrr.org](http://www.pawsandclawsrr.org)

# Donate to Paws+Claws

Paws+Claws is here because there is a need in this community for the services that we provide. Paws+Claws can only provide these services with the help of people like you.

You are all so supportive, which makes it possible for us to function from day to day. Whether it is sharing a Facebook post, coming in to volunteer, donating supplies, or contributing a financial donation, each one of these actions helps to keep us running and fulfilling the need.

Financial contributions are used to provide animal care and supplies, keep the building and its systems operating efficiently, create educational opportunities, and help to develop our environment as a way to draw people in, but also give back to the planet and the community.

Do you want to be a part of it?



## Shelter Wish List:

- Paper Towels
- Bleach
- Sponges/Scrubbies
- Buckets
- Spray Bottles
- Disinfectant Wipes
- Scent Free Laundry Soap
- Dawn (R) Dish Soap
- Windex (R)
- Funnels/Spatulas
- Hand Sanitizer
- Anti-bacterail Soap
- Lint Rollers
- Bath Towels/Blankets
- Dog/Cat Beds
- Dog/Cat Food
- Dog/Cat Treats
- Dog/Cat Toys
- Heavy Duty Dog Toys
- Canned Pumpkin
- CheeseWiz(R)/Peanut Butter
- Coconut Oil
- Leashes/Collars
- Zip Bags (all sizes)
- 30 Gallon Trash Bags
- Office Supplies
- Postage Stamps

Name: \_\_\_\_\_ Payment Options:  
Address: \_\_\_\_\_  Cash  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  Check - Make checks payable to Paws+Claws  
Phone: \_\_\_\_\_ Rescue & Resort  
E-Mail: \_\_\_\_\_  Credit Card

Please make my gift: Card Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
In Memory of: \_\_\_\_\_ Expiration Date: \_\_\_\_\_  
In Honor of: \_\_\_\_\_ CVV: \_\_\_\_\_

I want my gift to be: \_\_\_\_\_  
 One Time  Monthly  Annual Supply Donation of: \_\_\_\_\_  
Donor Signature: \_\_\_\_\_

Please tear off bottom half of slip and mail to the address below.

Paws+Claws Rescue & Resort

2949 State 371 NW | P.O. Box 175 Hackensack, MN 56452 218-675-7297 info@pawsandclawsrr.org